footscan®

System requirements to run the latest footscan 9 software are:

	Minimum	Recommended
Operating system	Windows 11	Windows 11
CPU	• x86 architecture* • Support for AVX 1 and AVX 2 instruction sets • 7th Generation Intel® Core™ i3 / AMD Ryzen 3 or newer equivalents	• x86 architecture* • Support for AVX 1 and AVX 2 instruction sets • 10th Generation Intel® Core™ i7 / AMD Ryzen 7 or newer equivalents
RAM	8 GB	16 GB
Free disk space	2 GB to install Database size**	2 GB to install Database size**
Screen resolution	Full HD (1920x1080)	Full HD (1920x1080)
GPU	DirectX 12 or Vulcan-supported dedicated video card	DirectX 12 or Vulcan-supported dedicated video card
Internet connection*	At least 2 mb/s upload speed	10 mb/s upload speed
USB ports	2 x USB2 for Entry Level Footscan plates (Gen1), 3D Scanners or dongle 1 x USB C for Footscan pro plate	2 x USB2 for Entry Level Footscan plates (Gen1), 3D Scanners or dongle 1 x USB C for Footscan pro plate

*ARM architecture is not supported (such as Snapdragon)
** Required HDD or SSD disk space depending on database size (1 patient with complete workflow takes on average 50 MB, 100 patients equal on average 5 GB).
*** Only required for orderings Phits, automatic downloading of config/calib files and use the auto-update server to download newer software versions.

It is not guaranteed that the footscan 9 software runs correctly from within a virtual machine. Running from a virtual machine might cause connection problems with the plate or prevent the software from functioning correctly itself. It is advisable to run the footscan 9 software directly on the native operating system. Avoid macOS and ChromeOS, footscan 9 is a **Windows-based** software.

It is not guaranteed that the footscan 9 software runs correctly on mobile devices (for example tablets). Running on mobile devices might cause connection problems with the plate or prevent the software from functioning correctly itself. It is advisable to run the footscan 9 software on non-mobile devices such as PCs or laptops.

It is not guaranteed that the footscan 9 software runs correctly on a multiple monitor setup with different screen resolutions. Moving the footscan 9 software from one screen to another with a different resolution may deform the interface making it difficult to use the footscan 9 software.

It is recommended to use our software within a hardware and/or network environment in which cyber security controls have been implemented including anti-virus and use of firewall. It is also recommended not to leave the workstation on which the footscan software is running unattended and to ensure the workstation is password-protected.

When in doubt, review the specifications of your graphics card or contact our technical support department at support.motion@materialise.be for clarification.